






-  Sector: Commercial
-  Location: Edinburgh
-  Service: Staffing and cleaning support

## Loretto School Cleaning Support Solution

How BD365 delivered flexible, fully managed staffing without the recruitment stress

### THE CHALLENGE

Loretto School faced a significant staffing shortage due to sickness, retirements and ongoing recruitment challenges, leaving key cleaning areas uncovered.







This resulted in a rise in complaints, with areas being missed, bins not emptied and cleaning standards falling below expectations.

Internal teams were stretched and under increasing pressure, impacting morale, consistency and overall delivery across the site.

As a prestigious private school, maintaining high standards across classrooms, boarding areas and facilities was critical to both reputation and day-to-day operations.

Loretto required a reliable, immediate solution that could stabilise delivery while supporting longer-term staffing needs.

### PROJECT SNAPSHOT

-  **Client / Venue:** Loretto School
-  **Event:** Staffing and cleaning support
-  **Project Type:** Managed outsourced staffing solution
-  **Services:** Temporary staff deployment, recruitment support, training, supervision, ongoing cleaning delivery
-  **Environment:** Private school, classrooms and boarding facilities
-  **Delivery Style:** Reactive and planned support

### Key issues included:

- Staff shortages due to sickness and turnover
- Declining cleaning standards and complaints
- Pressure on internal teams
- Urgent need for reliable cover

BD365 provided a rapid-response, fully managed staffing solution, restoring cleaning standards and reducing operational pressure across the school.

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## WHY IT MATTERED

This project was about more than filling gaps. It was about restoring consistency, protecting standards and reducing pressure on the internal team.

In environments such as schools, cleaning plays a key role in both wellbeing and overall experience.

Having a reliable, managed solution in place ensured that standards could be maintained without placing additional strain on existing staff or leadership teams.

### WHY BD365

- Director-led support
- Fully trained, vetted staff
- Managed service, not agency supply
- Flexible, scalable workforce

## THE RESULTS

- ◆ Staff deployed within 48 hours to stabilise operations
- ◆ Team scaled from 2 to 5 trained staff across evening shifts
- ◆ Consistent cleaning standards restored across all areas
- ◆ Reduction in complaints and missed tasks
- ◆ Improved confidence within internal teams

*This isn't about sending people in and hoping it works. It's about providing a managed solution where we take responsibility, support the team on site and make sure standards are delivered consistently.*

*Krissi Foskett, Managing Director, BD365*



## OUTCOME

BD365 successfully implemented a flexible, fully managed staffing solution, ensuring all areas were consistently covered and standards were restored.

By deploying trained, vetted staff and managing performance directly, the school benefited from a reliable service without the delays and challenges of recruitment.

The partnership has since expanded, with BD365 now supporting daytime operations, specialist cleaning and additional services across the site.

This approach has provided long-term stability, allowing the school to maintain high standards while reducing operational pressure on internal teams.

**Struggling with staffing gaps or recruitment delays?**

**BD365 provides flexible, fully managed cleaning and staffing solutions, helping you maintain standards without the stress.**

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