



-  Sector: Events
-  Location: Falkirk
-  Service: Event Cleaning and Waste Management Support

# The Killers at Falkirk Stadium

## How BD365 responded to unexpected live event cleaning challenges across two concert nights

### THE CHALLENGE

No reactive cleaners had been planned for the first event night, despite the scale of the crowd and the likelihood of significant waste build-up. As the event got underway, it quickly became clear that bin provision across the venue was insufficient, with rubbish building up in high-traffic areas such as entrances and concourses.

This created both a presentation and operational challenge that needed addressing in real time.


Just two days before the event, it was also confirmed that confetti cannons would be used, introducing an additional and unplanned cleaning requirement.


BD365 needed to adapt quickly on the ground, responding to live conditions to maintain cleanliness, safety and overall venue standards throughout the event.

### PROJECT SNAPSHOT

 **Client / Venue:** DF Concerts, Falkirk Stadium

 **Event:** The Killers

 **Project Type:** Two-night concert support

 **Services Delivered:** Event cleaning, waste removal, concert support, biohazard cleaning

 **Environment:** High-footfall live venue

 **Delivery Style:** Reactive and planned support

### Key issues included:

- Bin shortages across the venue
- Live waste build-up during the event
- Last-minute confetti cleanup requirements
- Need for rapid, reactive cleaning support

**BD365 adapted in real time to protect cleanliness, presentation and operational flow at a high-profile live event.**

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# Results



## WHY IT MATTERED

This project demonstrated BD365's ability to operate beyond standard cleaning delivery.

Rather than simply completing a predefined scope, the team responded to real-time challenges, adapted quickly and supported the client in maintaining control of a high-profile environment.

The ability to remain flexible, communicate effectively and deliver practical solutions under pressure is what sets BD365 apart in event cleaning.

### WHY BD365

Director-led support

Practical problem-solving approach

Flexible event delivery

Professional, responsive teams

## THE RESULTS

- ✦ Stronger venue readiness by the second event night
- ✦ Faster response to live cleaning issues
- ✦ Improved waste control across the site
- ✦ Professional support delivered under pressure
- ✦ Follow-on opportunity secured for future events

*Live events do not always go to plan. What matters is having a team that can adapt quickly, solve problems on the ground and still deliver the standards a venue expects.*

*Krissi Foskett, Managing Director, BD365*



## OUTCOME

By the second night of the event, waste management and cleaning delivery had significantly improved, creating a more controlled and professional environment. High-traffic areas were maintained more effectively, and issues experienced on the first night were addressed with a clear, structured approach.

The improved delivery reduced pressure on the venue team and helped restore confidence in the overall operation during a live, high-profile event.

The client gained confidence in BD365's ability to manage high-pressure situations, leading to further opportunities, including involvement in the Harry Styles Love On Tour concert.

**Need event cleaning support that can cope with the unexpected? BD365 provides responsive cleaning and waste management support for stadiums, concerts, live events and high-pressure environments.**

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